

# BLACK FRIDAY

## Terms & Conditions

### Terms & Conditions

#### Voucher Giveaway:

1. KTM ONLINE LIMITED (KTM) of 7 Treadaway Tech Centre Treadaway Hill, Loudwater, High Wycombe, HP10 9RS ("Promoter") are running a prize draw to win 1 of 5 Amazon vouchers worth £100 every day during the month of November 2023.
2. To enter, entrants must have successfully purchased either a contract handset, contract SIM or SIM free handset from [www.fonehouse.co.uk](http://www.fonehouse.co.uk) between 1st November and 30th November 2023.
3. A successful order is defined as having passed the necessary credit checks and being successfully dispatched and connected (in the case of a contract handset or SIM order).
4. Vouchers Prize:
  - a. Amazon vouchers will be up to the value of £100.
  - b. 1 voucher will be available to win each day throughout November 2023
  - c. Vouchers will be digitally issued after the initial 14-day return period.
  - d. Winners will be contacted after the 14 days and will be required to provide proof of ID with the name matching the original order details.
5. Entrants must be aged 18 or over in England, Scotland, Ireland, Wales or the Channel Islands ("Territory").
6. Entrants must complete a successful order (per above instructions) within the corresponding "daily competition period".
7. Each "daily competition period" will run for a period of 24hrs starting at 00:01 on the day and closing at 23:59.
8. Each "daily competition period" will run consecutively between 1st November 2023 and 30th November 2023.
9. There will be one (1) daily winner of the Prize Draw who will be randomly selected by a computer process.
10. The Promoter reserves the right to award winners up to 15 days after the Daily Competition Period.
11. The "Draw Period" constitutes the period when a winner will be chosen. This will be the 24hrs directly after the preceding daily competition period has concluded.
12. The winner will be notified via email during the Draw Period.
13. If KTM is unable to contact any winner by email during the Draw Period or the winner fails to respond to KTM in full within 48hrs, a new winner will be randomly awarded by a computer process and notified up to 2 days after the Draw Period.
14. Employees, agencies or affiliates of the Promoter and their group

**fonehouse**

# BLACK FRIDAY

## *Terms & Conditions*

companies or their family members, or anyone else connected with the creation and administration of the Prize Draw may not enter the Prize Draw.

15. The winner will be required to take part in or co-operate with any publicity (including photography) arranged by KTM, subject to the winner's consent.

16. The Promoter will not be responsible to any qualifying entry if the Prize Draw cannot go ahead, is delayed or cancelled because of a legal or regulatory issue, a systems failure, the failure by any third party to perform services or for any cause beyond the Promoters' reasonable control.

17. The Promoter will not share any personal information with any third party except where such disclosure is necessary to enable the Promoter to provide, deliver or in any other way give effect to these terms and conditions and/or the Prize, where such disclosure is: (i) in accordance with the Promoter privacy policy available at <https://www.fonehouse.co.uk/privacy-policy>; and (ii) as permitted by law, including where consent to the Promoter sharing personal information is obtained from the winner. By entering the Prize Draw, each entrant hereby consents to the Promoter use of their personal information, but solely for the purposes contemplated in these terms and conditions and in accordance with this clause 17.

18. If, for whatever reason, a qualifying member's details are left out of the Eligible Draw, the Promoter will not be responsible for any potential win they could have had.

19. The Promoter reserves the right, in their sole and absolute discretion, to disqualify without notice: (a) any entrant who it reasonably believes has acted fraudulently, tampered with or attempted to disrupt or tamper with the operation of the Prize Draw or acted in violation of these terms and conditions; and (b) entries which are not in accordance with these terms and conditions.

20. The Promoter will not be liable for, and accept no responsibility for, any entries or prizes lost, delayed, damaged, not received or incompletely received for whatever reason.

21. If any provision of these terms and conditions is held to be invalid or unenforceable all remaining provisions will remain in full force and effect.

22. The Prize can be transferred to another person, as designated by the original winner. Notification of such request needs to be submitted and confirmed in writing by emailing: [competitions@fonehouse.co.uk](mailto:competitions@fonehouse.co.uk)

23. The Promoter will not be liable for any cancellations, alterations or modifications to the Prize Draw or the Prize for any reason which falls outside their reasonable control.

24. The Promoter reserves the right at any time and without prior notice to change these terms and conditions and/or to withdraw, alter or suspend the Prize Draw for legal or technical reasons without any liability. The Promoter will notify withdrawal, alteration or suspension of the Prize Draw by posting a notice to that effect on [fonehouse.co.uk](http://fonehouse.co.uk) as soon as reasonably practicable.

**fonehouse**

# BLACK FRIDAY

## Terms & Conditions

25. The Promoter's decision is final and no correspondence will be entered into.

26. The Prize Draw and these terms and conditions are governed by English law and subject to the exclusive jurisdiction of the English Courts.

### Social Giveaways:

1. KTM ONLINE LIMITED (KTM) of 7 Treadaway Tech Centre Treadaway Hill, Loudwater, High Wycombe, HP10 9RS ("Promoter") are running weekly prize draws every Wednesday from 1st November 2023 until 30th November 2023.

2. Competitions will be published at 09:30 on the following Wednesdays: 1st Nov, 15th Nov & 29th Nov and close at 23:59 the following day (Thursday).

3. To enter, entrants must have followed @fonehouse on Facebook or @fonehouseuk on Instagram, liked our competition post, shared the post or tagged a friend in the comments!

4. Entrants must be aged 16 or over in England, Scotland, Ireland, Wales or the Channel Islands ("Territory").

5. Entrants must submit a valid and accepted response/action (per above instructions) between 09:30 on the Wednesday and 23:59 PM the following Day (Thursday), closing time (Competition period).

6. There will be one (1) winner of the Prize Draw who will be randomly selected by a computer process.

7. The Promoter reserves the right to award winners up to 5 days after the Competition Period, being from the Friday until the following Tuesday ("Draw Period").

8. Entries made outside of the Competition Period will not be considered for entry into the Prize Draw.

9. Employees, agencies or affiliates of the Promoter and their group companies or their family members, or anyone else connected with the creation and administration of the Prize Draw may not enter the Prize Draw.

10. The winner will be notified via email during the Draw Period.

11. If KTM is unable to contact any winner by email during the Draw Period or the winner fails to respond to KTM in full within 48hrs, a new winner will be randomly awarded by a computer process and notified up to 2 days after the Draw Period.

12. The winner will be required to take part in or co-operate with any publicity (including photography) arranged by KTM, subject to the winner's consent.

13. The Promoter will not be responsible to any qualifying entry if the Prize Draw cannot go ahead, is delayed or cancelled because of a legal or regulatory issue, a systems failure, the failure by any third party to perform services or for any cause beyond the Promoters' reasonable control.

fonehouse

# BLACK FRIDAY

## *Terms & Conditions*

14. The Promoter will not share any personal information with any third party except where such disclosure is necessary to enable the Promoter to provide, deliver or in any other way give effect to these terms and conditions and/or the Prize, where such disclosure is: (i) in accordance with the Promoter privacy policy available at <https://www.fonehouse.co.uk/privacy-policy>; and (ii) as permitted by law, including where consent to the Promoter sharing personal information is obtained from the winner. By entering the Prize Draw, each entrant hereby consents to the Promoter use of their personal information, but solely for the purposes contemplated in these terms and conditions and in accordance with this clause 16.

15. If, for whatever reason, a qualifying member's details are left out of the Eligible Draw, the Promoter will not be responsible for any potential win they could have had.

16. The Promoter reserves the right, in their sole and absolute discretion, to disqualify without notice: (a) any entrant who it reasonably believes has acted fraudulently, tampered with or attempted to disrupt or tamper with the operation of the Prize Draw or acted in violation of these terms and conditions; and (b) entries which are not in accordance with these terms and conditions.

17. The Promoter will not be liable for, and accept no responsibility for, any entries or prizes lost, delayed, damaged, not received or incompletely received for whatever reason.

18. If any provision of these terms and conditions is held to be invalid or unenforceable all remaining provisions will remain in full force and effect.

19. The Prize cannot be exchanged, refunded, or transferred, in whole or in part, to any other person or exchanged for an alternate prize or for its cash value. A winner may not substitute him/herself with any other person.

20. The Promoter will not be liable for any cancellations, alterations or modifications to the Prize Draw or the Prize for any reason which falls outside their reasonable control.

21. The Promoter reserves the right at any time and without prior notice to change these terms and conditions and/or to withdraw, alter or suspend the Prize Draw for legal or technical reasons without any liability. The Promoter will notify withdrawal, alteration or suspension of the Prize Draw by posting a notice to that effect on [fonehouse.co.uk](http://fonehouse.co.uk) as soon as reasonably practicable.

22. The Promoter decision is final and no correspondence will be entered into.

23. The Prize Draw and these terms and conditions are governed by English law and subject to the exclusive jurisdiction of the English Courts.