

BLACK FRIDAY

Terms & Conditions

Fonehouse Price Promise

If you find a cheaper deal over Black Friday and we will refund the difference!

How to Claim:

- Send proof (including link to deal and screenshot of basket) of competitor's deal to pricepromise@fonehouse.co.uk
- One of our friendly customer service agents will validate the deal
- Once validated, our team will verify the deal difference and send you a BACS transfer directly into your bank account!

Terms:

- Only qualifying retailers websites – see list below
- Fonehouse will price match where:
 - The deal is listed and highlighted as a Black Friday Promotional Deal on the Fonehouse website
 - The handset make, model and colour is the same
 - The Network is the same
 - The line rental payable to the network is the same
 - The data allowance on the tariff is the same
 - The contract term is the same
 - The product is in stock on competitors website and available for immediate delivery
- Fonehouse will not price match where:
 - There is a gift or cashback on the competitor deal
 - The competitor is not on our list of qualifying retailers
 - The deal is not a like for like deal as per terms above
 - Competitor is using a voucher code to discount their deal
- BACS transfer will be made within 30 days and only if you are still connected to the network
- You must claim between 1st November and 4th December – Any claims outside of this period will be void

Qualifying Websites:

Mobile Phones Direct, Carphone Warehouse, Vodafone Direct, EE Direct, Three Direct, Buymobiles, Affordable Mobiles, ChitterChatter, Mobiles.co.uk.

fonehouse