

BLACK FRIDAY MONTH PRICE PROMISE

If you find a cheaper deal over Black Friday we will refund the difference!

TERMS & CONDITIONS

How to Claim:

- Send proof (including link to deal and screenshot of basket) of competitor's deal to pricepromise@fonehouse.co.uk
- One of our friendly customer service agents will validate the deal
- Once validated, our team will verify the deal difference and send you a BACS transfer directly into your bank account!

Terms:

- o Only qualifying retailers websites – see list below
- o Fonehouse will price match where:
 - o The device is listed and highlighted as a Black Friday Promotional Deal on the Fonehouse website
 - o Devices eligible for Price Promise will show in the basket and within the products page.
 - o Your order confirmation will confirm if the device you ordered is eligible.
- o The handset make, model and colour is the same
- o The Network is the same
- o The line rental payable to the network is the same
- o The data allowance on the tariff is the same
- o The contract term is the same
- o The product is in stock on competitors website and available for immediate delivery

Fonehouse will not price match where:

- o There is a gift or cashback on the competitor deal
- o The competitor is not on our list of qualifying retailers
- o The deal is not a like for like deal as per terms above
- o Your order confirmation does not have a "Price Promise" tag
- o Competitor is using a voucher code to discount their deal
- o BACS transfer will be made within 30 days and only if you are still connected to the network
- o You must claim between 1st November and 4th December – Any claims outside of this period will be void

Qualifying Websites: Mobile Phones Direct, Carphone Warehouse, Vodafone Direct, EE Direct, Three Direct, Buymobiles, Affordable Mobiles, ChitterChatter, Mobiles.co.uk.

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